

VicNet at Heartland Humane shelter & care



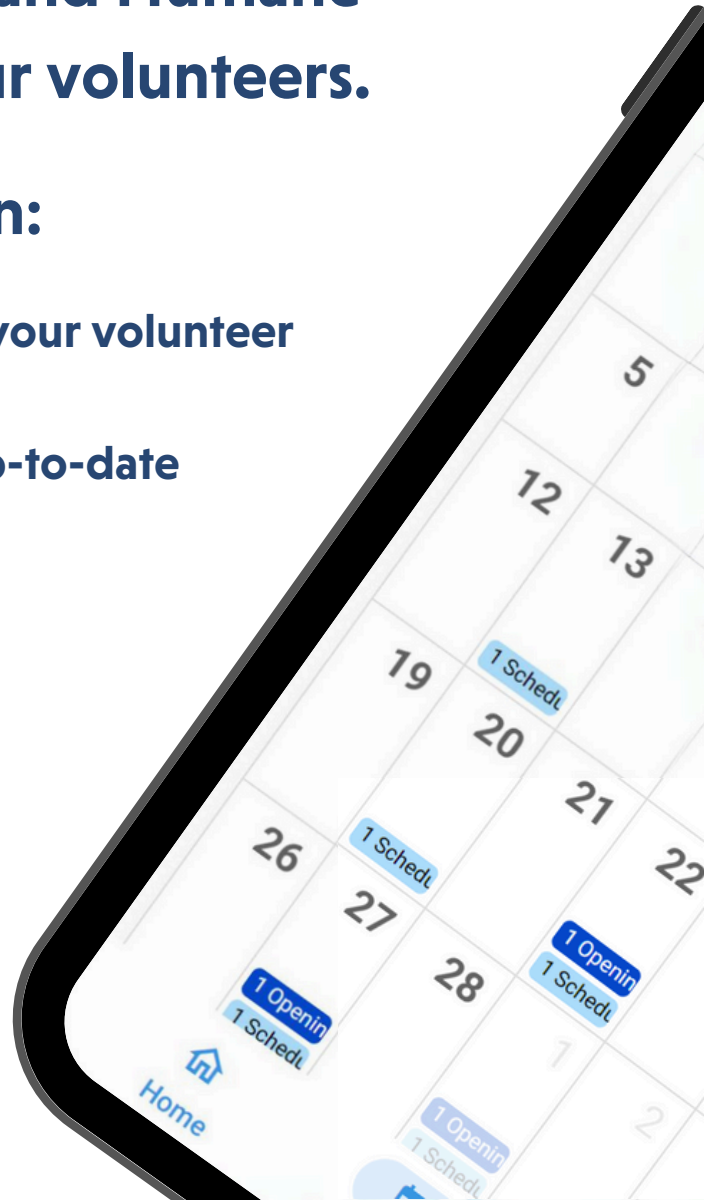
VicNet is an online portal that allows you to interact with Heartland Humane Shelter & Care as one of our volunteers.

Through this portal you can:

- Receive news and messages from your volunteer organization
- Keep your personal information up-to-date
- View and manage your schedule
- Review your service history
- Post your service hours
- Manage your email and text message preferences



VicNet can also be accessed using a web browser





**Heartland
Humane**
shelter & care



Log in to VicNet:

How to sign in for the first time:

VicNet
Heartland Humane Shelter & Care

Secure Login

Email

Password

Remember email

[Log In](#) [Password Reset](#)

VicNet
Heartland Humane Shelter & Care

Password Reset
Enter your email and a reset link will be sent.

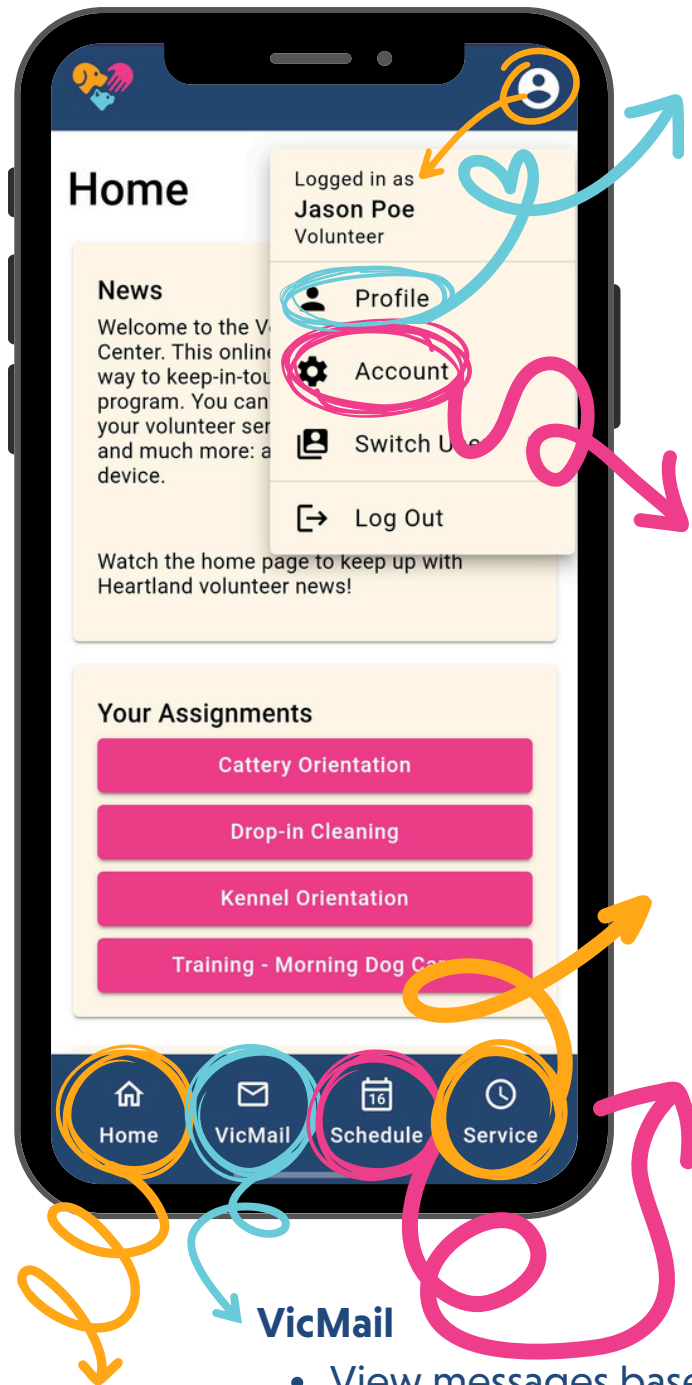
Email
example@mail.com

[< Back](#) [Send Reset Link](#)

If you are new to Heartland, go to the schedule page after logging in to schedule yourself for your next orientation!



Navigating VicNet Mobile



Profile: View and Update

- Availability
- Assignment Preference
- Contact Information
- Skills & Experience
- Emergency Contact
- Photo

Account: View and Update

- Password
- Text Messaging
- Message Preferences

Service Page

- Post Service Hours
- View Service Hours

Schedule Page

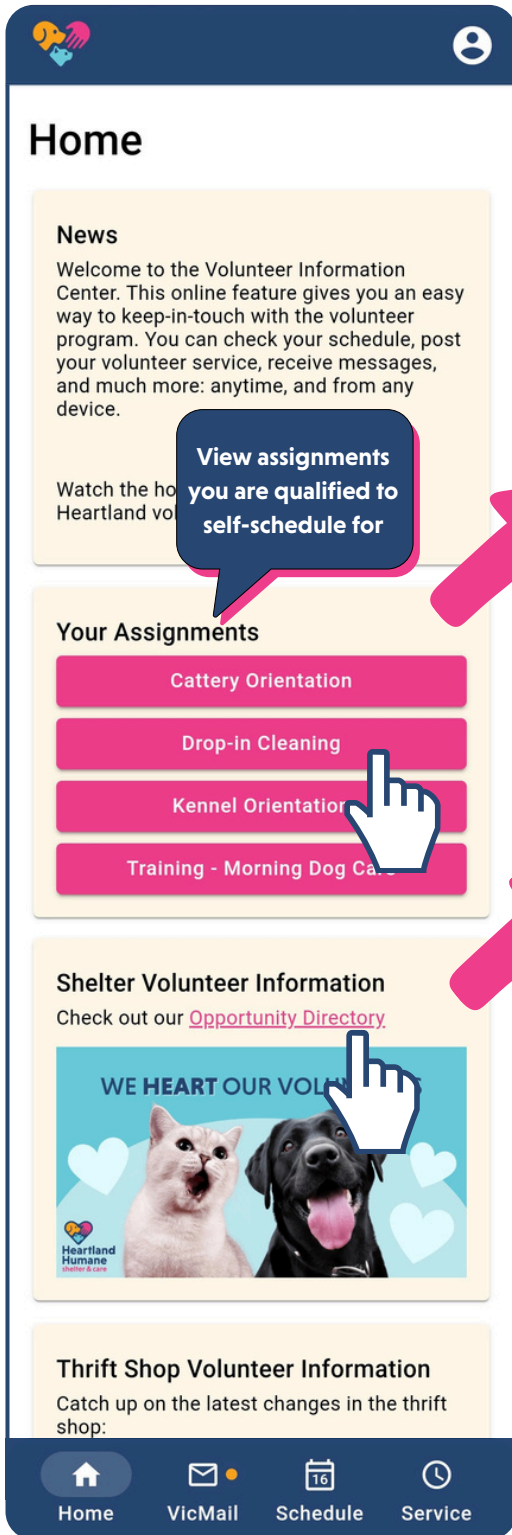
- View Openings and Scheduled Shifts
- Add or Remove yourself from the schedule

Home Page

- View assignments you are qualified for
- View Shelter and Thrift Shop information

VicMail

- View messages based on your message preferences



Home

News
Welcome to the Volunteer Information Center. This online feature gives you an easy way to keep-in-touch with the volunteer program. You can check your schedule, post your volunteer service, receive messages, and much more: anytime, and from any device.

Watch the ho
Heartland vo

Your Assignments

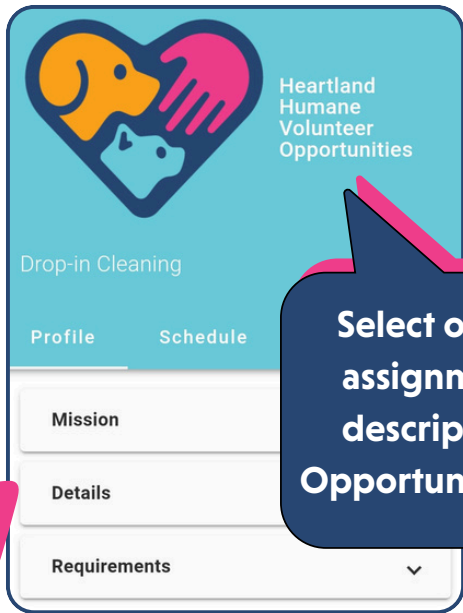
- Cattery Orientation
- Drop-in Cleaning
- Kennel Orientation
- Training - Morning Dog Ca...

Shelter Volunteer Information
Check out our [Opportunity Directory](#).

Thrift Shop Volunteer Information
Catch up on the latest changes in the thrift shop:

Home VicMail Schedule Service

View assignments you are qualified to self-schedule for



Heartland Humane Volunteer Opportunities

Drop-in Cleaning

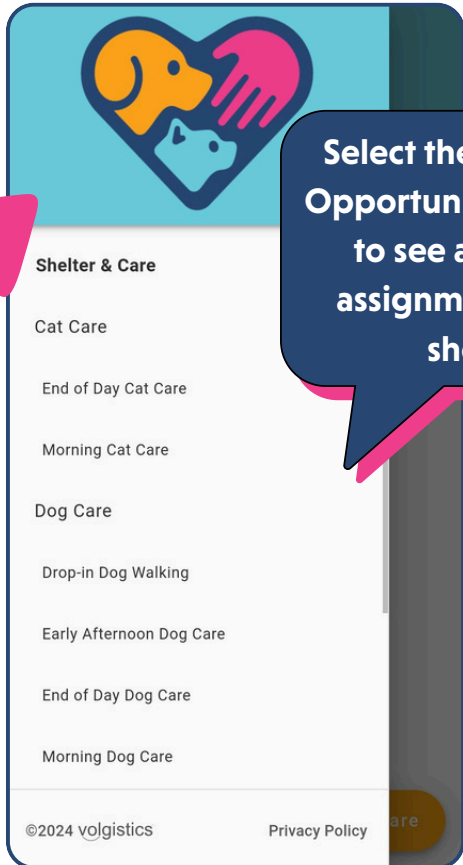
Profile Schedule

Mission

Details

Requirements

Select one of your assignments for a description in the Opportunity Directory

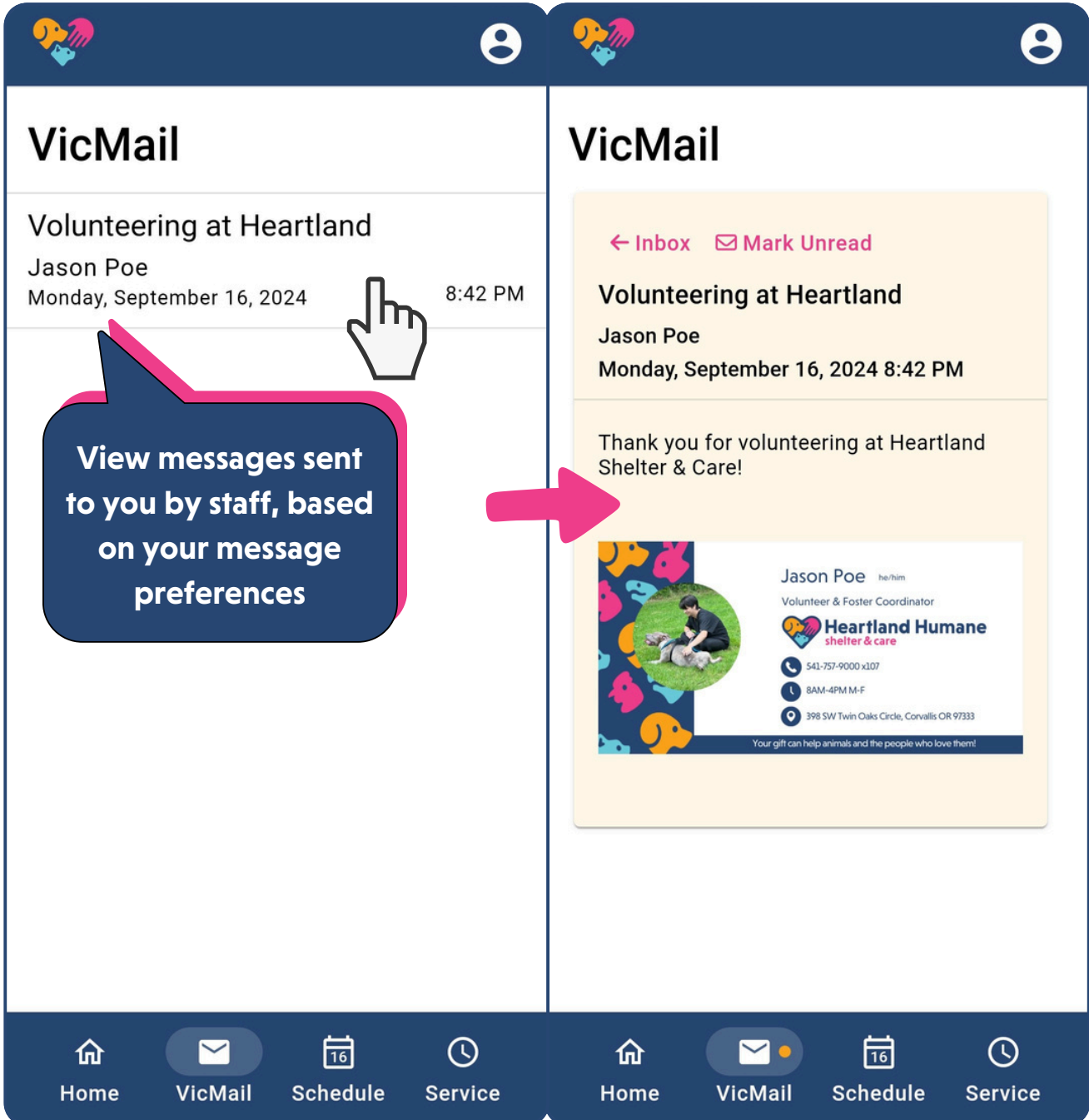


Shelter & Care

- Cat Care
 - End of Day Cat Care
 - Morning Cat Care
- Dog Care
 - Drop-in Dog Walking
 - Early Afternoon Dog Care
 - End of Day Dog Care
 - Morning Dog Care

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Select the link to the Opportunity Directory to see a list of all assignments at the shelter



The image displays two side-by-side screenshots of a mobile application interface. The left screenshot shows a notification for an email titled "Volunteering at Heartland" from Jason Poe, dated Monday, September 16, 2024, at 8:42 PM. A hand icon points to the notification, and a callout box says "View messages sent to you by staff, based on your message preferences". The right screenshot shows the email content, which includes a "Thank you for volunteering at Heartland Shelter & Care!" message and a business card for Jason Poe, Volunteer & Foster Coordinator at Heartland Humane shelter & care. The business card lists contact information: phone (541-757-9000 x107), hours (8AM-4PM M-F), and address (398 SW Twin Oaks Circle, Corvallis OR 97333). A footer note reads "Your gift can help animals and the people who love them!". Both screenshots have a dark blue header with the Heartland Humane logo and a user profile icon, and a dark blue footer with navigation icons for Home, VicMail, Schedule, and Service.

VicMail

Volunteering at Heartland

Jason Poe

Monday, September 16, 2024

8:42 PM

View messages sent
to you by staff, based
on your message
preferences

VicMail

← Inbox ✉ Mark Unread

Volunteering at Heartland

Jason Poe

Monday, September 16, 2024 8:42 PM

Thank you for volunteering at Heartland
Shelter & Care!



Jason Poe he/him
Volunteer & Foster Coordinator



Heartland Humane
shelter & care

- 541-757-9000 x107
- 8AM-4PM M-F
- 398 SW Twin Oaks Circle, Corvallis OR 97333

Your gift can help animals and the people who love them!

Home

VicMail

Schedule

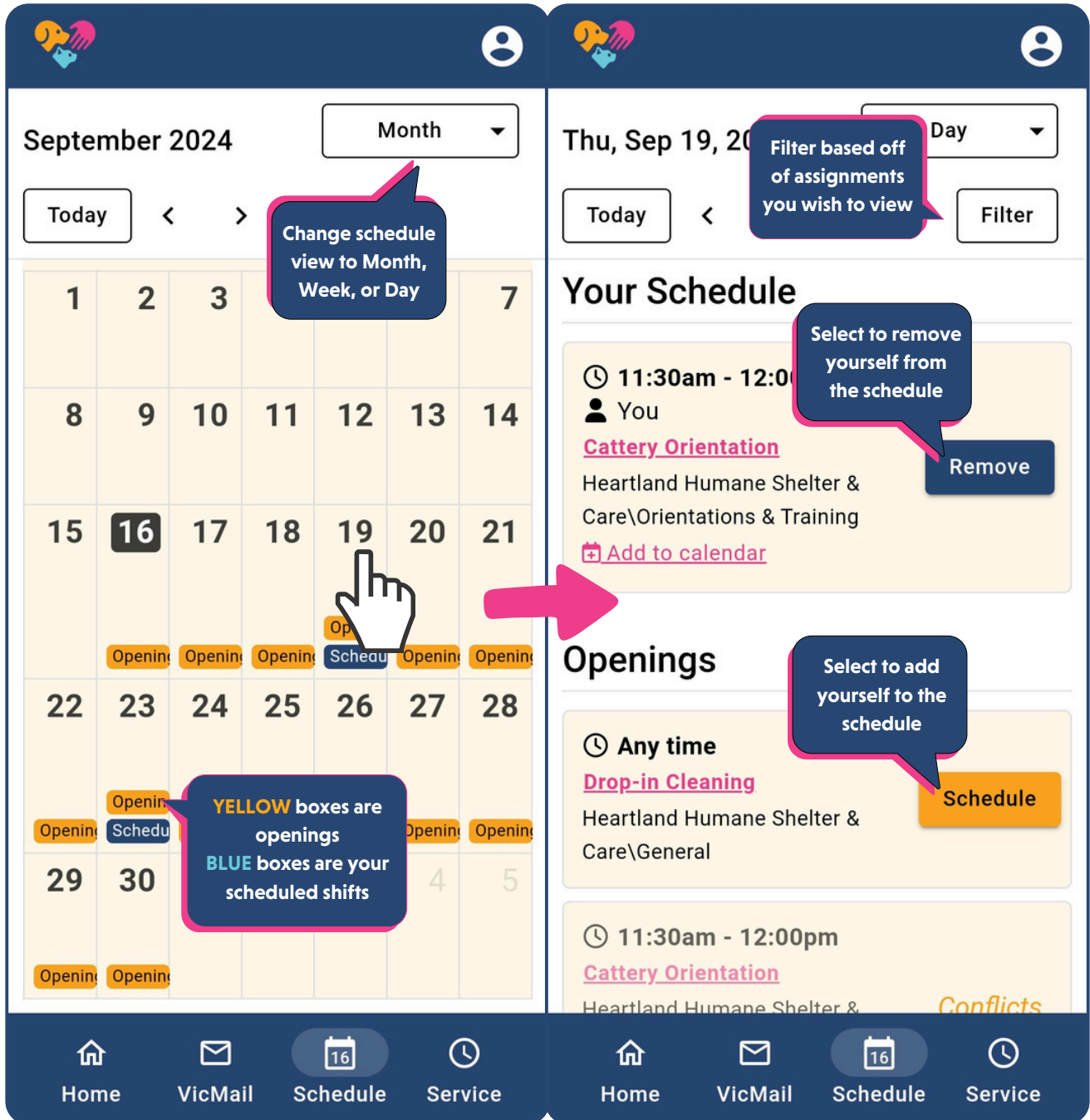
Service

Home

VicMail

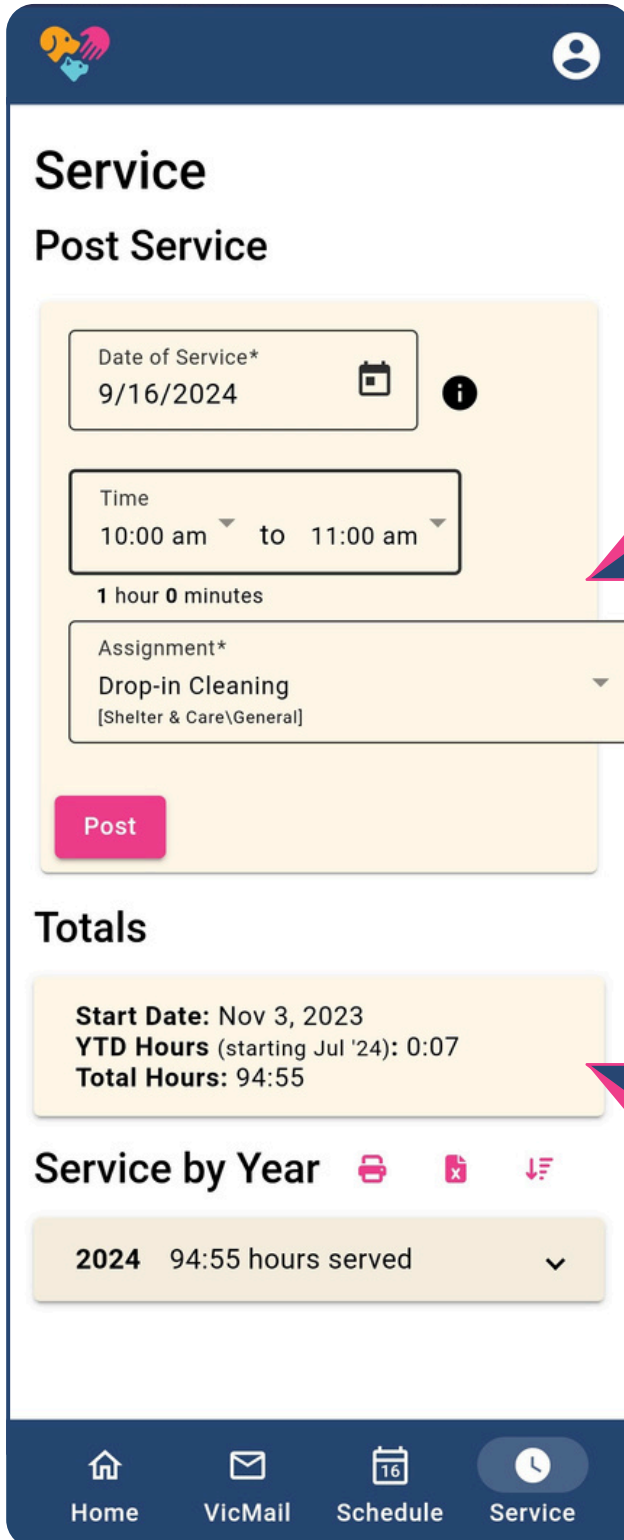
Schedule

Service



The screenshot shows two views of the mobile app's schedule page. The left view displays a monthly calendar for September 2024. A callout points to the view selector, stating: "Change schedule view to Month, Week, or Day". A hand cursor is shown clicking on the date 19, which is highlighted with a blue box. A callout explains: "YELLOW boxes are openings BLUE boxes are your scheduled shifts". The right view shows a detailed schedule for Thursday, September 19, 2024. A callout points to the filter button: "Filter based off of assignments you wish to view". Below, a schedule entry for "Cattery Orientation" (11:30am - 12:00pm) is shown with a "Remove" button. A callout points to this button: "Select to remove yourself from the schedule". Below that, an "Openings" section shows an "Any time" slot for "Drop-in Cleaning" with a "Schedule" button. A callout points to this button: "Select to add yourself to the schedule". The bottom navigation bar includes Home, VicMail, Schedule, and Service.

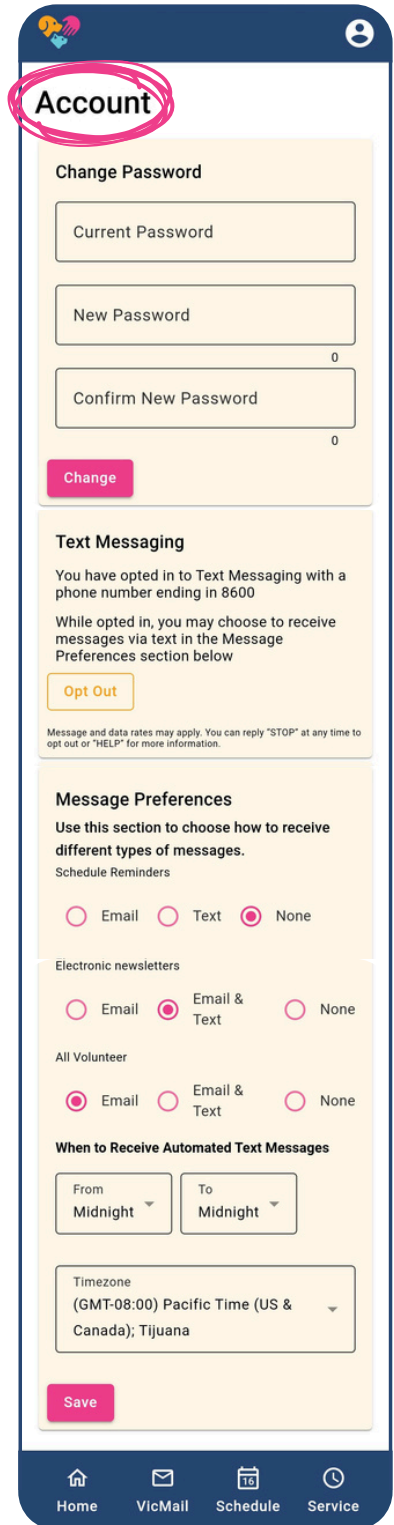
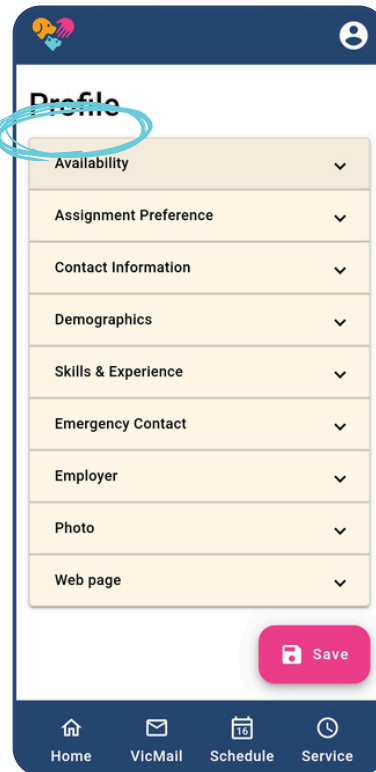
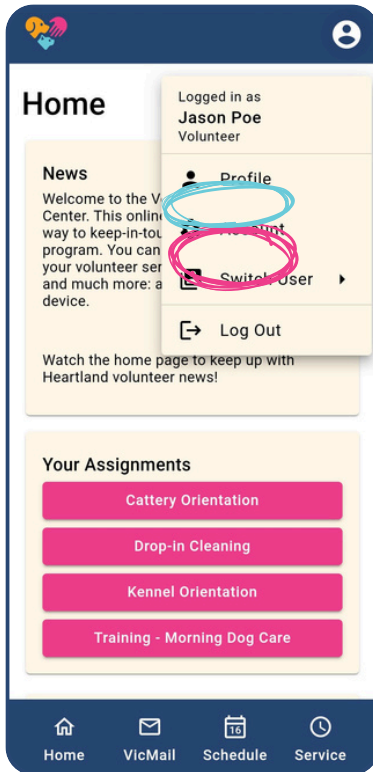
With self scheduling, you can only schedule yourself for one opening at a time. To fill an opening on a recurring schedule, reach out to your Volunteer Coordinator



The screenshot shows a mobile application interface for logging volunteer service. At the top, there is a header with the organization's logo and a user profile icon. Below this, the main heading is "Service". Underneath, there is a section titled "Post Service" which contains a form with the following fields: "Date of Service*" with the value "9/16/2024", "Time" with a range from "10:00 am" to "11:00 am" and a duration of "1 hour 0 minutes", and "Assignment*" with the value "Drop-in Cleaning [Shelter & Care\General]". A pink "Post" button is located at the bottom of this form. Below the form is a "Totals" section showing "Start Date: Nov 3, 2023", "YTD Hours (starting Jul '24): 0:07", and "Total Hours: 94:55". Underneath the totals is a "Service by Year" section with a table showing "2024 94:55 hours served". At the bottom of the screen is a navigation bar with four icons: Home, VicMail, Schedule, and Service.

If you forget to clock in and out, you can post your volunteer hours here

You can view when, where, and for how long you have volunteered



Where can I update my info?

Profile Page

- Update your availability, contact information, emergency contact, photo, and more!

Account Page

- Change your password, opt in or out of receiving text messages, and customize which emails you receive!
- If you are actively volunteering, please choose to receive All Volunteer messages for important volunteer information.